

# Volunteer Greeter Application

## About Volunteering

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When you volunteer at the Watershed Stewardship Resource Center you'll help others learn something new and be part of making dreams into reality. Volunteer duties will include:

- Provide a friendly welcome! ☺
- Orient customers to available resources such as:
  - Posters
  - Brochures
  - Reference Books
  - Online Resources (websites; slideshows; mapping)
  - Coaching Services
  - Project Partners & Community Resources
  - LID Demonstration Sites
- Help route customer 'traffic' as needed
- Open & Close the Resource Center (blinds, computers, etc)
- Maintain handouts, supplies, models
- Basic clerical assistance (Copies, Filing, Data entry)
- Support project evaluation efforts
- Assist with general outreach & special events

## More About the Watershed Stewardship Resource Center

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The Department of Community Development (DCD) has been awarded federal EPA grant funds to create a Watershed Stewardship Resource Center (WSRC) to help property owners and developers apply sustainable development practices on-the-ground.



Serving as an optional 'one stop shop' for educational information, staff consultation, and permit application assistance, the WSRC promotes voluntary low impact development (LID) techniques and other best management practices (BMPs) as a non-regulatory approach to meeting existing environmental protection requirements such as stormwater, shorelines, and critical areas.

This three-year pilot project describes the Resource Center this way:

- Envisioned as the 'go-to' place for information about land-use and environmental regulations, watershed ecosystem education, and sustainable development practices.
  - Potential buyers and permit applicants will be greeted warmly, invited to sit down with a trained staff member and walked through a basic analysis of their site. The presence of shorelines, wetlands and other natural resources will be respectfully recognized as important amenities worthy of protection – noting their services to the greater Puget Sound, Hood Canal, and Strait of Juan de Fuca ecosystems, the local watershed, and the specific property.
  - Engage with property owners, including a GIS station where staff can help them view maps, plans and aerial photos.
  - Visitors will be invited to view a video and visit the demonstration garden to viscerally experience the appeal of rain gardens, xeriscaping, alternative pavements, and other low impact development features.
  - Property owners will have the opportunity to work with experienced staff to learn about their property and sustainable practices before investing time, money and energy into development plans and permit applications. It is at this critical juncture that the target audience has the highest potential to initiate behavior change.
  - Help link the customers to other organizations providing assistance or services and provide a point-of-contact to exercise incentive-based conservation options.
  - The applicant will be supported by a team of local experts coordinated by their coach at the Center, under the management of DCD.
  - The Center will practice a coaching model of customer service where staff will actively seek to support the landowner in implementing low impact and best management practices.
  - The goal will be to have the landowner experience the design process as educational, meaningful, and even fun.
  - Applicants will be supported in their choice to protect natural resources and implement sustainable practices.
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## Volunteer Information

Name:

Date:

Address:

City / State / Zip:

Phone:

E-mail Address:

1. Describe your experience working with the public and providing customer service:

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2. Describe your volunteering background and how you prefer your service to be recognized:

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3. Describe your level of computer proficiency and professional background:

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4. Describe your current familiarity or knowledge of local natural resources, low impact development (LID) methods, and sustainable development practices:

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5. Describe any clubs/community involvement that would allow you to serve as an 'ambassador' to encourage people to visit the Resource Center:

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6. I am available to volunteer on the following days of the week (please check all that apply):

Mondays

Yes  No

Tuesdays

Yes  No

Wednesdays

Yes  No

Thursdays

Yes  No

The best time of day for me to volunteer is (please check all that apply):

Morning (9:00 – 11:30 am)

Yes  No

Mid-Day (11:30 am – 2:00 pm)

Yes  No

Afternoon (2:00 – 4:30 pm)

Yes  No

Other (please explain)

Yes –

Other scheduling considerations:

(attach additional pages as needed)



**Please complete and return this form ASAP to:**

Jefferson County Department of Community Development – WSRC Volunteer Greeter Program  
621 Sheridan St. Port Townsend, WA 98368 or to [wsrc@co.jefferson.wa.us](mailto:wsrc@co.jefferson.wa.us)

Questions? Call 360.379.4450 or visit <http://www.co.jefferson.wa.us/commdevelopment/WSRC.htm>